

Code of Professional Conduct



The mission of the National Association of Housing and Redevelopment Officials (NAHRO) is to advance the creation of strong, sustainable, and affordable communities through advocacy, professional development, and empowerment of our diverse members.

NAHRO's vision is for thriving communities with affordable homes for all. NAHRO strives to ensure that members of the organization uphold its mission and vision, with high standards of excellence and professional conduct.

Therefore, each NAHRO individual member, associate, and leader, and those who have attained a NAHRO credential, pledge to uphold and adhere to NAHRO's Code of Professional Conduct (CPC) as follows:

- Foster and promote the highest standards of ethical behavior, service, and accountability in housing and community development program administration and operations to strengthen and maintain public trust;
- Perform governance and work responsibilities with the highest degree of integrity and professionalism to merit the respect of the program beneficiaries, elected officials, colleagues, employees, and the general public;
- Serve the public with dedication, concern, courtesy, and responsiveness;
- Exercise diligence, objectivity, and honesty in executing professional responsibilities;
- Avoid any activities that conflict, or appear to conflict, with official duties and not directly or indirectly accept any fee, rebate, commission, discount, gratuity, or other benefit – financial monetary or otherwise, for the professional discharge of duties except an authorized salary, expense, and benefit;
- Avoid misuse or misrepresentation of any NAHRO credential or membership;
- Create organizational and community environments that are free of harassment, hostility, and discrimination;
- Ensure that all communication remains respectful and professional;
- Be responsible stewards of human, financial, and capital resources; and
- Immediately report known violations of this Code of Professional Conduct to the NAHRO Board of Ethics and Credentialing Trustees (BECT), which will investigate the submitted report.

The Code of Professional Conduct has been adopted to promote and maintain the highest standards of excellence in professional conduct. Adherence to this Code is required for continued NAHRO individual membership, associate status, and retention of any credential achieved through NAHRO.

Adopted by the NAHRO Board of Governors on September 28, 2025.