



**2019-2021 Member Services Emerging Leaders Subcommittee –  
Conference Call  
Tuesday, April 27, 2021 – 2:00-2:15 pm**

Staff Liaison: Lori Myers-Carpenter || [lcarpenter@nahro.org](mailto:lcarpenter@nahro.org)  
<http://www.nahro.org/content/nahro-member-services-committee>

**Attendance:**

Those on the call: Rickey Bouffard, Gina Gibson, Vanessa Gonzalez, Vanessa Sanchez, Chonda Tapley, Matt York, and guest, Denita Johnson

Chair, Keon Jackson, was unable to attend due to a last-minute conflict so staff provided an overview of the DEI framework, resolution and designations. She mentioned sections of the framework had been delegated to each standing committee, and the committee's charge was to provide recommendations to the next term on how these items could be achieved. Since the Emerging Leader's subcommittee falls under the Member Services Committee, they would be focusing on sections 18-22 and the last one.

She asked if everyone had a chance to review the documents and they said yes, but no one had any suggestions at that time. She mentioned a few of the things the Member Services Committee had discussed such as forming partnerships with medical facilities and/or medical colleges/nursing schools for the medical access section. How the awards program could be used as a best practices resource under most of the sections, and that mobile centers that provided financial information could cover financial stability or learning centers and scholarships could address educational issues. She said the Member Services Committee thought the best way to showcase these ideas was to create a toolkit which agencies could reference to find out how to form similar partnerships or create similar services.

The group asked if the format of the "tool-kit" had been decided or who would be overseeing it and making changes once it was completed. Staff said both areas were still undecided, and she suggested they think about how they like to get information so those formats could possibly be incorporated in the tool kit. Staff also said most likely the DEI advisory committee would oversee everything, but she didn't know for sure.

Since there were no other questions or comments, the call ended at 2:15 with staff asking the group to think about the topics/issues and to bring ideas on how to address them to the next call.

The next call is scheduled for May25 at 2:00 pm ET.