



**2019-2021 Member Services Committee – Conference Call
Tuesday, March 9, 2021 – 3:05 pm-3:30 pm**

Staff Liaison: Lori Myers-Carpenter || lmcarpenter@nahro.org
<http://www.nahro.org/content/nahro-member-services-committee>

Attendance:

Those on the call: Denita Johnson, Milet Hopping, Randy Waters, Donna Brown-Rego, Kathy Walter, Dale Gravett, Gary Centinaro, Eric Chubenko, Keon Jackson, Anna Judge, Peggy Rice, Beverly Banks, Billie Shelburn, Jake Oglesby, Andy Rodriguez, Lisa Stevens, and Revonda Stordahl

Those absent: Rickey Bouffard, Joseph Anderson, Dannie Walker, Cynde Smith, Lillian Stringer, Pamela Kemp, Shauna Boom, Karen Reynolds, Sharon Dixson, Larry Guanzon, Jhaila Brown, Lori McGowan, Liz Morales, MaryLiz Paulson, Michele Poletti, Zach Bale, Zachary Guerin, and April Thompson

NAHRO Staff:

Lori Myers-Carpenter

Denita Johnson welcomed everyone on the call, however due to audio difficulties she turned the call over to Milet Hopping and staff. The first item of discussion was impressions about the Washington Conference. Lisa Stevens said she thought the sessions were good, especially the HUD ones. She also said she enjoyed the mentalist. Kathy Walters said she liked the session with Liz Glen, Tiffany Mangum and the Maryland state representative. She did say she had an issue with some misinformation presented by one of the panelists on the Section 8 panel, but she was glad another panelist corrected it. Denita submitted through chat she enjoyed Richard Rothstein's session. Donna Brown-Rego said the virtual hill day went very smoothly, and she was able to meet with several of her representatives. She also enjoyed the plenary session with Major Garrett. Peggy Rice said she liked the virtual Hill visits as well, and she was able to speak to her representative for about 30 minutes, and she stayed on the line for another 60 minutes talking with their staffer about her issues.

Staff then gave a short update on next week's Strategic Planning Advisory Committee (SPAC) meeting, which Denita will attend on their behalf. She mentioned the three items the committee submitted to SPAC, which included advocacy training for ELs, creating a networking program for housing authorities and improving peer-to-peer networking. She said she updated the member services sections on the plan indicating the ELs are hoping to arrange a meeting with Tess Hembree in the spring about advocacy and the full committee had submitted webinar topics to the PD staff to be considered for their monthly webinar series, which would address both the agency and peer-to-peer networking ideas they submitted.

The last part of the call allowed the committee members to share any ripple effects they had made in their agencies or communities. Several members including Andy Rodriguez, Jake

Oglesby and Peggy Rice mentioned they had started vaccinating their elderly residents while others said they established pop-up testing clinics. Some like Peggy and Milet said they are helping to educate their residents about the vaccine since many of them are hesitant to take it. Dale Gravett said his biggest obstacle right now is his county's vaccination plan since many of his residents don't qualify yet since they are capping the age limit to 75. He is in the process of appealing to the county to see if they can lessen some of the restrictions so more people could get vaccinated.

Hearing no other new business, the call ended at 3:35 pm.

The next call is scheduled for April 13 at 3:00 pm.