



**2019-2021 Member Services Committee – Conference Call  
Tuesday, February 11, 2020 – 3:00 pm-3:20 pm**

Staff Liaison: Lori Myers-Carpenter || [lmyers@nahro.org](mailto:lmyers@nahro.org)  
<http://www.nahro.org/content/nahro-member-services-committee>

**Attendance:**

Those on the call: Denita Johnson, Randy Waters, Gary Centinaro, Dale Gravett, Anna Judge, Peggy Rice, Cynde Smith, Karen Reynolds, Milet Hopping, Annie Botsford, Sharon Dixson, Angie Hanifin, Veronica Loza, MaryLiz Paulson, Lori McGowan, Revonda Stordahl, and April Thompson

Those absent: Donna Brown-Rego, Rickey Bouffard, Eric Chubenko, Kathy Walter, Keon Jackson, Joseph Anderson, Demetria Simpson, Dannie Walker, Lillian Stringer, Shauna Boom, Jake Oglesby, Beverly Banks, Billie Shelburn, Liz Morales, Michele Poletti, Andy Rodriguez, Therrie Butz, Lisa Stevens, Zach Bale, and Zachary Guerin

**Guests:**

Sunny Shaw  
Senghor Manns

**NAHRO Staff:**

Lori Myers-Carpenter

A quorum was not present.

Denita started the call by saying she was sorry she missed the last call, but issues in her office prevented her from joining the call and the retreat. She asked if President Shaw could provide and overview of the retreat. President Shaw said they held the retreat in January in Santa Fe, NM. They reviewed the goals and made suggested changes. She said Senghor Manns, who is on today's call, is the new Strategic Planning Advisory Committee Chair and he will be leading us through the strategic planning process. President Shaw said they also spent time discussing possible future trends and how NAHRO can be prepared to address them.

Denita thanked President Shaw for her report, and she turned to the next item on the agenda. She said everyone should have a copy of the subcommittee assignments by now, and their work would begin in March. She mentioned she had been on the Diversity Advisory Committee's call, and they said they would like members of the Emerging Leaders Subcommittee to become more involved in their sessions at the summer and national conferences. Denita said as soon as she knew more about what was needed, she would let the subcommittee know, and they should add this topic to their agenda in March.

Before moving on to the next items, Denita asked if everyone had voted on the by-laws. Staff reported they had voted in favor of the changes, and the information had gone to Sylvia Bowen

for the next Steering call. Denita also asked if the other committees were still working on the possible name changes for the individual awards. Staff said they were, and their work should be completed by the March conference so the names could be finalized by the committee and the BOG.

Denita turned to the next item on the agenda, the election of the Vice Chair. She mentioned, for those who were unaware, that Felicia Davis had resigned from the committee, so they needed to elect a new vice chair. She asked staff how that would be handled since normally it was a two-day process. Staff said the time between now and the conference could be used to secure the nominations for the candidates, similar to the first day of the process, and then the meeting in March would serve as the second day where the votes were cast. She said they could also break up the March meeting, and have people announce their candidacy in the morning so they could have until the late afternoon to secure their nominations/seconds, and then they could vote before the meeting adjourned. Denita asked staff to send out the voting process to everyone before the March meeting.

Denita asked if there was any new business. Staff mentioned they received over 200 applications for the Awards of Merit. She said she would be reaching out to the Regional Presidents shortly for their list of regional jurors, and if anyone on the committee was interested in serving, to let their Regional President know. President Shaw also asked why the Fellows application was closed on the web site. Staff said the Fellows were revamping the process, and it should be available when the new website was released. The other awards applications will be ready then as well. Denita asked if staff could address that on the site,

Denita asked if there was any other business. Hearing none, the call ended at 3:20 pm.

The next full committee meeting will be held on Saturday, March 28 in Washington, DC.